

Yokohama Office Counter Service Temporary Suspension (Notice)

Thank you very much for your exceptional support.

Now, in order to minimize the risks associated with the new Coronavirus and the impact on our ability to provide service, which is becoming more serious global epidemic, we have decided to temporarily suspend our counter service at the Yokohama office from March 29, 2020.

Every day at the Yokohama office, we organize and process remittance transactions from customers through our network of authorized agents nationwide. If a virus infection is confirmed in the Yokohama office, there is a serious concern that it is necessary to entirely stop the whole operation.

In order to reduce the overall impact of infection risk, we will temporarily suspend counter services at the Yokohama office in order to reduce the overall impact of infection risk, with priority to maintain the Yokohama office functions. The suspension period is scheduled from March 29, 2020 until May 6, 2020 the last day of Golden Week.

We would like to apologize to customers who ordinarily come to the Yokohama Office, but would like to ask you to use alternative services through bank transfers.

March 26, 2020

Metro Remittance (Japan) Co., Ltd.